



WAZA

World Association
of Zoos and Aquariums



Annual report 2019

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Cover Photo: Scrawled filefish (*Aluterus scriptus*)
© Monterey Bay Aquarium

Photo: Spotted jelly (*Mastigias papua*)
© Texas State Aquarium

About WAZA

Since 1935, the goal of the World Association of Zoos and Aquariums (WAZA) has been to guide, encourage and support the zoos, aquariums and like-minded organisations of the world in animal care and welfare, environmental education and global conservation. WAZA is the global alliance of regional associations, national federations, aquariums and zoos, dedicated to the care and conservation of animals and their habitats around the world.

WAZA promotes cooperation between leading zoos, aquariums, national and regional zoo and aquarium associations, in conjunction with leading wildlife experts, and conservation and animal welfare organisations. WAZA provides support for species-conservation management and husbandry of animals in human care, while encouraging the highest standards in member institutions.

Vision

WAZA's vision is a world where aquariums and zoos maximise their conservation impact. Aquariums and zoos are at the forefront of conservation efforts and comprise the largest global conservation network.

Mission

WAZA is the voice of a global community of high standard, conservation-based zoos and aquariums and a catalyst for their joint conservation action.

Photo: Grey crowned crane (*Balearica regulorum*) © Assaf Cohen/Zoological Center Ramat Gan



Photo: School children visiting the Uganda Wildlife Conservation Education Centre (UWEC) learning about shoebills (*Balaeniceps rex*) and wetland conservation
© Uganda Wildlife Education Conservation Centre



WAZA back in calm seas

President's Letter

While 2018 was a year of great change and significant challenges for WAZA, 2019 proved to be just as challenging. After the WAZA Executive Office relocated from Switzerland to Barcelona and a new team was formed, we once again had to deal with personnel changes. We inevitably had to reduce staff, including the CEO position. But luckily the remaining team members showed tremendous enthusiasm and loyalty, and used their multiplicity of skills to keep the WAZA office operating smoothly and pull together through a difficult time. Together with the team of staff (Paula Cerdán, Janet Ho, Gavrielle Kirk-Cohen and Christina Morbin), under the leadership of Dr Martín Zordan who jumped in as an interim CEO, and the enormous support of the WAZA Council and many WAZA members, we were able to steer WAZA back into calm seas after a turbulent period.

In October at the 74th WAZA Annual Conference in Buenos Aires, Argentina, I took over the presidency from Dr Jenny Gray. I want to extend my gratitude to Jenny for her leadership during her time as President. At the conference, we discussed the future and tasks of WAZA, and the membership voted to approve the new WAZA Bylaws, which reflect a much more democratic system. The WAZA Council now has more seats to represent the different regions, and the regional and national associations now have voting rights. Additionally, the associations now have to be elected to the Council. The feedback we received from our membership following the conference in Argentina and its results were predominantly very positive. Thank you to our conference hosts, Fundació Temaikèn.

As you will read in this Annual Report, 2019 was a very productive year. Our new Council immediately elected new Committee Members — all of whom are very keen to work for and support our global community. We hosted the 2nd Animal Welfare Summit in Barcelona, Spain, to develop and refine the 2023 Animal Welfare Goal, and also made progress with the exciting Reverse the Red initiative.



The current global challenge of COVID-19, should open the eyes of every sceptic and comes with the realisation that we are living in a global, interconnected world with global problems. Therefore, we need a global umbrella, a global voice for our zoo and aquarium community — WAZA's role has never been more crucial than it is now.

Our Annual Report shows that WAZA is not only back in a stable position financially, team-wise and structurally, but also back on track working effectively for our global membership.

Once again, I would like to thank in particular our Executive Committee who supported Dr Jenny Gray and now support me, more or less, day and night when it is necessary, and the entire Council as well. All of them work for you, the WAZA membership, in addition to their regular duties.

And finally, I thank all of you, the WAZA members. Never forget: we are all part of WAZA and we all need WAZA to remain strong in its role as the voice of a global community of world leading zoos and aquariums.

Take care and all the best.

Prof Theo Pagel

President

Interim CEO's Letter

One of the most astounding things we see in nature is the need and capacity to adapt. WAZA is not exempt from this. In April 2019, the financial position of WAZA was such that the WAZA office team had to be reduced, and several extensive cost reduction methods were implemented.

Throughout 2019, our priority was to stabilise the organisation while still providing value to our members. Despite the initial challenges, we had a successful year.

In March, we welcomed WAZA's first Chief Operational Officer, who brings an additional level of transparency to our financial management by working in close collaboration with the WAZA Finance Committee. You can read more on the 2019 finances on page 23.

In July, we hosted the 2nd WAZA Animal Welfare Evaluation Summit, which was attended by the majority of the 23 WAZA-recognised zoo and aquarium associations. The summit participants provided valuable input and helped develop criteria to assess the animal welfare evaluation processes of the various associations. This work is all part of our ambitious goal set to be achieved by 2023.

Another highlight from 2019 was WAZA's representation at the 18th Convention on International Trade in Endangered Species of Wild Fauna and Flora Conference of the Parties (CITES CoP). The zoo and aquarium community's presence at the CoP is fundamental. A side-event, "Zoos and Aquariums – Partnering for Conservation of CITES-listed Species" also took place in collaboration with several WAZA members.

We ended the year with the 74th WAZA Conference in Buenos Aires, Argentina which was hosted by WAZA member Fundación Teraikén. As a result of the approval of changes in the new WAZA bylaws, new seats were added to the WAZA council to increase representation in WAZA, particularly in Asia, Africa, Oceania, and Latin America. Terms for some council members came to an end. WAZA Past President Lee Ehmke ended his term after ten years serving on the WAZA Council.



One of my favourite moments in WAZA's recent years was the presentation of the 2019 Heini Hediger Award to Kris Vehrs (now former Executive Director of the Association of Zoos and Aquariums — AZA.)

So, while the year began with quite a few challenges, it ended with a celebration (and even dancing at the WAZA conference dinner!).

Finally, I would like to thank Dr Jenny Gray for her leadership as the 2017-2019 WAZA President. Working with and learning from her has been a unique privilege. I am also incredibly thankful to the WAZA Executive Office team – who thrived during a difficult period – the WAZA Council and Committees, and our WAZA friends who supported us throughout the year.

This collaborative spirit in all of you – our members, and your organisations is what keeps WAZA strong and resilient in facing future challenges.

Sincerely,

A handwritten signature in black ink, which appears to read "M Zordan". The signature is stylized and fluid.

Dr Martín Zordan

WAZA Interim CEO



WAZA Council

January - 6 November 2019 *

President: Jenny Gray

Melbourne Zoo/Zoos Victoria | Australia

President Elect: Theo Pagel

Cologne Zoo | Germany

Past President: Lee Ehmke

Houston Zoo | United States

Region I: Canada and the United States of America

Clément Lanthier

Calgary Zoo | Canada

John Frawley

Minnesota Zoo | United States

Patricia Simmons

North Carolina Zoo | United States

Region II: Europe and the Middle East

James Cretney

Marwell Wildlife | United Kingdom

Thomas Kauffels

Opel-Zoo | Germany

Radosław Ratajszczak

Wrocław Zoo | Poland

Region III: Mexico, Central America and the Caribbean, South America, Africa, Asia (excluding the Middle East), and Oceania (Australia, New Zealand, Papua New Guinea, and the Pacific Islands)

Mike Barclay

Wildlife Reserves Singapore | Singapore

Association Seats (Non-voting)

Frank Carlos Camacho

Latin American Zoo and Aquarium Association (ALPZA) | Mexico

John Werth

Pan-African Association of Zoos and Aquaria (PAAZA) | South Africa

Myfanwy Griffith

European Association of Zoos and Aquaria (EAZA) | The Netherlands

Phan Viet Lam

Southeast Asian Zoos and Aquariums Association (SEAZA) | Vietnam

Kris Vehrs

Association of Zoos and Aquariums (AZA) | United States

Observer Seats (Non-voting)

Kira Mileham

IUCN Species Survival Commission (SSC) | United States

Simon Tonge

Paignton Zoo/Wild Planet Trust | United Kingdom

Tom Schmid

Texas State Aquarium | United States

WAZA Council

7 November - 2021

President: Theo Pagel

Cologne Zoo | Germany

Vice President: Clément Lanthier

Calgary Zoo | Canada

Past President: Jenny Gray

Melbourne Zoo/Zoos Victoria | Australia

Region I: Canada and the United States of America

Bob Chastain

Cheyenne Mountain Zoo | United States

John Frawley

Minnesota Zoo | United States

Patricia Simmons

North Carolina Zoo | United States

Region II: Europe and the Middle East

James Cretney

Marwell Wildlife | United Kingdom

Thomas Kauffels

Opel-Zoo | Germany

Radosław Ratajszczak

Wrocław Zoo | Poland

Region III: Mexico, Central America and the Caribbean, South America, Africa, Asia (excluding the Middle East), and Oceania (Australia, New Zealand, Papua New Guinea, and the Pacific Islands)

Mike Barclay

Wildlife Reserves Singapore | Singapore

María Clara Domínguez

Cali Zoo | Colombia

Karen Fifield

Wellington Zoo | New Zealand

Association Seats (Voting) **

Nicola Craddock

Zoo and Aquarium Association (ZAA) | Australia

Myfanwy Griffith

European Association of Zoos and Aquaria (EAZA) | The Netherlands

Craig Hoover

Association of Zoos and Aquariums (AZA) | United States

Alexandra Guerra

Latin American Zoo and Aquarium Association (ALPZA) | Chile

Observer Seats (Non-voting)

Kira Mileham

IUCN Species Survival Commission (SSC) | United States

Simon Tonge

Paignton Zoo/Wild Planet Trust | United Kingdom

Tom Schmid

Texas State Aquarium | United States

**In November, the following Council Members ended their terms: Lee Ehmke, John Werth, Kris Vehrs, Frank Carlos Camacho, and Phan Viet Lam. We would like to extend a heartfelt thank you to these Council Members for their dedication and service to the WAZA Council.*

Following an election, most of the council members were re-elected, and the following new members were elected: Bob Chastain (Cheyenne Mountain Zoo, USA) representing Region I, Karen Fifield (Wellington Zoo, New Zealand) and María Clara Domínguez (Cali Zoo, Colombia) representing Region III. The new bylaws increased the representation of region III, adding two new seats to the Council.

Nicola Craddock, Zoo and Aquarium Association (ZAA); Craig Hoover, Association of Zoos and Aquariums (AZA); Myfanwy Griffith, European Association of Zoos and Aquaria (EAZA); and Alexandra Guerra, Latin American Zoo and Aquarium Association (ALPZA) were elected to the Association seats.

*** In the former WAZA Bylaws, regional association members were co-opted onto the Council, but did not have the right to vote. At the 74th WAZA Annual Conference, the WAZA membership voted to pass the new WAZA bylaws, which allows for four regional association seats to be represented on Council and for the WAZA membership to elect the associations. The Association Seats now also have the right to vote in the Council.*

WAZA Standing Committees

Animal Welfare

Chair: James Cretney (Marwell Wildlife) *

Committee for Population Management

Chair: Simon Tonge (Paignton Zoo/Wild Planet Trust)

Finance

Chair: Clément Lanthier (Calgary Zoo) *

Membership and Professional Ethics

Chair: Thomas Kauffels (Opel-Zoo)

Nominating

Chair: Lee Ehmke (Houston Zoo) *

WAZA Non-Standing Committees

Associations

Chair: Kris Vehrs (AZA) *

Aquariums

Chair: Tom Schmid (Texas State Aquarium)

Enterprise

Chair: John Frawley (Minnesota Zoo)

Conservation and Environmental Sustainability

Chair: Mike Barclay (Wildlife Reserves Singapore)

Palm Oil Subcommittee

Chair: Bob Chastain (Cheyenne Mountain Zoo)

Sustainability Subcommittee

Chair: Karen Fifield (Wellington Zoo)

** Following the Council elections and the approval of the new bylaws, from 6 November 2019, the following changes to committee chairs were made, and two committees were renamed:*

- Ethics and Animal Welfare Committee chaired by Karen Fifield
- Finance Committee chaired by James Cretney
- Nominating Committee chaired by Jenny Gray
- Associations Committee chaired by Myfanwy Griffith
- Animal Welfare Committee renamed to Ethics and Animal Welfare Committee
- Membership and Professional Ethics Committee changed to Membership Committee.





2nd WAZA Animal Welfare Evaluation Summit

In July, WAZA hosted the 2nd Animal Welfare Evaluation Summit, which brought representatives from regional and national zoo and aquarium associations around the world to Barcelona, Spain, for the two-day event. The main focus was on the 2023 Animal Welfare Goal, and participants worked on further developing and refining the goal. As a result of this event, a proposal was submitted to the WAZA Council with recommendations on key elements for the development and implementation of the WAZA-approved animal welfare evaluation process.

WAZA would like to thank the associations for attending the event and playing a vital role in shaping the goal.



WAZA 2023 Animal Welfare Goal

In July 2019, the WAZA Council affirmed WAZA's commitment to animal welfare and continuous improvement of welfare standards globally, by approving the 2023 WAZA goal on animal welfare evaluation processes. The goal states that by 2023:

- WAZA national and regional associations must have an animal welfare evaluation process in place, and such a process must include specific elements approved by WAZA.
- All WAZA institutional members must be compliant with this process.

At the 74th WAZA Annual Conference, members voted unanimously to approve a resolution which commits WAZA together with its members (national and regional zoo and aquarium associations and institutional members) to establish the specific elements required for a WAZA-approved animal welfare evaluation process.

CITES Meetings

WAZA represented its members at the 18th meeting of the Conference of the Parties to the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES CoP18).

WAZA in collaboration with the Association of Zoos and Aquariums (AZA), the European Association of Zoos and Aquaria (EAZA), San Diego Zoo Global (SDZG), Zoological Society of London (ZSL), and Wildlife Conservation Society (WCS), organised the side-event: Zoos and Aquariums – Partnering for Conservation of CITES-listed Species. The well-attended event was a great opportunity to showcase the zoo and aquarium community's *ex situ* expertise and to demonstrate the essential role it can play in CITES processes.

WAZA mediated the alignment of its members' positions on species listing proposals in addition to other important matters that were decided upon by the parties of the convention. A worrisome and extraordinary decision was made that denoted that African elephants cannot be housed appropriately and acceptably in human care and that African elephant conservation should only be conducted in range states. From WAZA's perspective, this sets a dangerous precedent that creates an imbalance for the convention by making the CITES II listing criteria stronger than those for CITES I.

Further and sustained engagement is needed as we prepare for the CITES CoP19 in Costa Rica in 2022. Our global community needs to work together, to ensure that decisions are made on a scientific-based rationale.





Representation of WAZA at the IATA Live Animals and Perishables Board Advisory Panel

WAZA represented its members on the Advisory Panel to the Live Animals and Perishables Board (LAPB) for the seventh year in a row. LAPB is a body within the International Air Transport Association (IATA) – a trade association representing over 250 airlines around the world – which publishes the IATA Live Animals Regulations (LAR), considered to be the global standard for air transportation of live animals.

WAZA's representation on the LAPB Advisory Panel offers zoos and aquariums a unique chance to contribute to the future of ethical animal transportation and to shape the regulations in which they have to comply.

This collaboration has resulted in positive results for the zoo and aquarium community in recent years, with the reduction of excessive restrictions for the benefit of zoo animal transport and conservation breeding programmes.

74th WAZA Annual Conference

The 74th WAZA Annual Conference, hosted by Fundación Temaikèn, took place in Buenos Aires, Argentina, in November 2019 and attracted nearly 200 delegates from 34 countries and regions around the world.

The conference addressed a range of different topics including: human population growth, how to ensure inclusivity and diversity at zoos and aquariums, crisis communications, animal welfare policies set by the travel industry, conservation, sustainability and the exciting new Reverse the Red initiative.

At the Annual General Meeting, WAZA members voted to pass WAZA's new Bylaws, which included an amendment adding two new seats from Region Three to the Council.

Zoo Zürich, Switzerland, was awarded the WAZA Conservation Award for its outstanding conservation and education capacity-building programme and its 25-year commitment to the protection of the Masoala National Park in Madagascar.

Taronga Zoo, Australia, was awarded the WAZA Environmental Sustainability Award for its resolute commitment to sustainable practices and driving behaviour change.

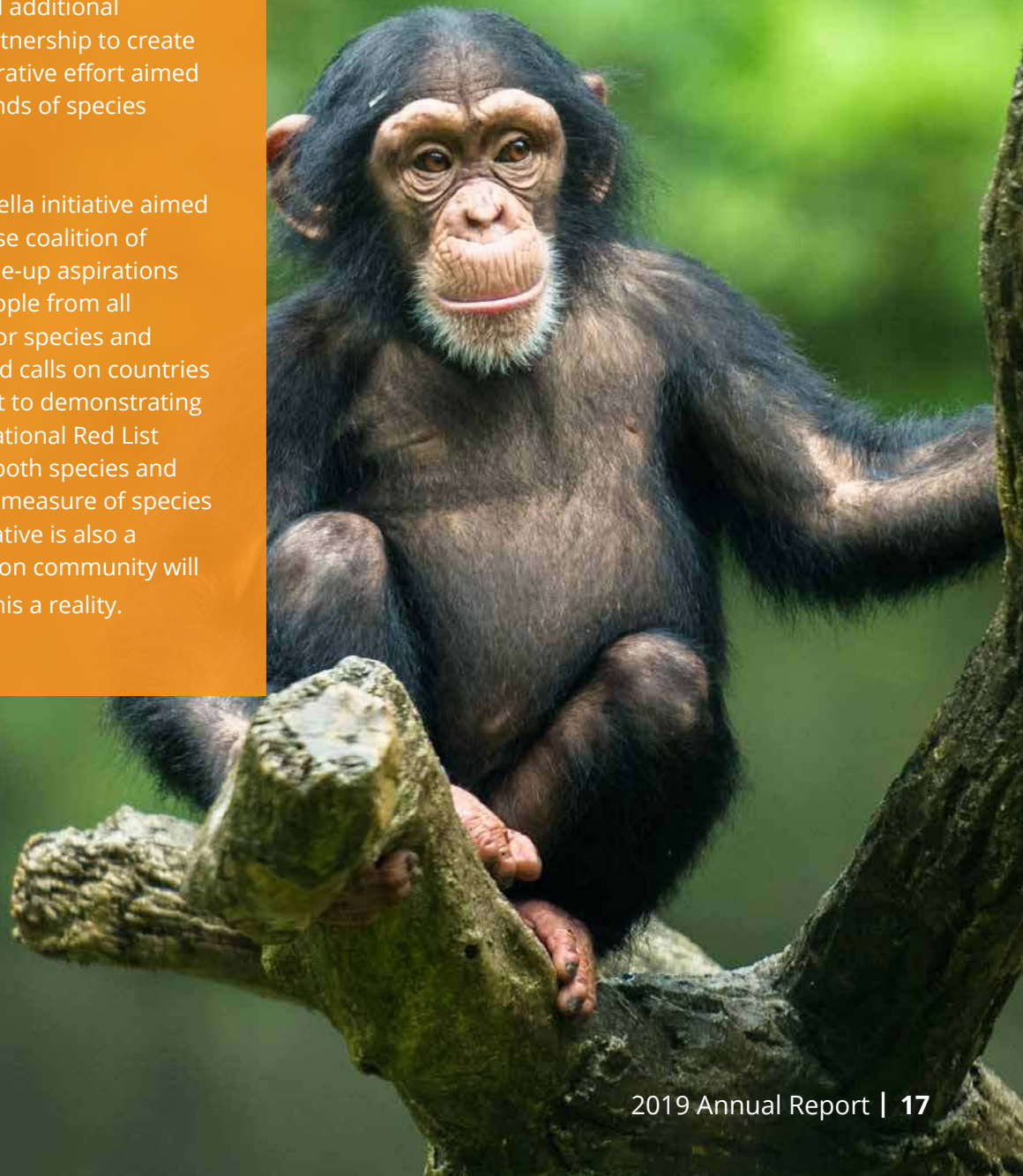
Kris Vehrs (AZA), United States, was honoured with the Heini Hediger award – WAZA's highest accolade for professional excellence – in recognition of her four decades of respected leadership in the global zoo and aquarium community.

Lee Ehmke (Houston Zoo), United States, was awarded an honour in recognition of his commitment and ten years of dedicated service on the WAZA Council.

Reverse the Red

WAZA, the International Union for the Conservation of Nature Species Survival Commission (IUCN SSC) and additional organisations, formed a partnership to create Reverse the Red – a collaborative effort aimed at reversing the current trends of species extinction.

Reverse the Red is an umbrella initiative aimed at bringing together a diverse coalition of partners to collaborate, scale-up aspirations and impact, and engage people from all walks of life to take action for species and ecosystems. Reverse the Red calls on countries around the world to commit to demonstrating positive progress in their National Red List Index for the protection of both species and ecosystems, as the primary measure of species survival trajectory. The initiative is also a promise that the conservation community will all work together to make this a reality.



WAZA Welcomes New Members

In 2019, WAZA welcomed a total of 10 new Institutional members, three Corporate members and 14 Honorary members to the global WAZA community.

New Institutional Members

- Aquarium du Québec, Canada
- Arignar Anna Zoological Park, India
- Chimelong Safari Park, China
- Khon Kaen Zoo, Thailand
- Mohendra Chaudhury Zoological Park Chhatbir, India
- Saitama Children's Zoo, Japan
- Two Oceans Aquarium, South Africa
- Ubon Ratchathani Zoo, Thailand
- Vinpearl Safari and Conservation Park, Vietnam
- Zoo Knoxville, United States

New Corporate Members

- Carl Stahl ARC Cable Mesh Design + Build, Germany
- China Light Festival B.V., the Netherlands
- Jakob Rope Systems, Switzerland





New Life/Honorary Members

The following people received WAZA Honorary Membership to recognise their longstanding dedication and contribution to the zoo and aquarium community:

- John Lewis, Los Angeles Zoo, United States
- Suzanne Gendron, Ocean Park Corporation, Hong Kong
- Dennis Kelly, Smithsonian's National Zoological Park, United States
- Manfred Niekisch, Zoo Frankfurt, Germany
- Eric Miller, Saint Louis Zoo, United States
- Douglas Myers, San Diego Zoo Global, United States
- Kris Vehrs, Association of Zoos and Aquariums, United States
- Anna Croukamp, Parque das Aves, Brazil
- Mark Reed, Sedgwick County Zoo, United States
- Susan Hunt, Perth Zoo, Australia
- Clifford Nxomani, National Zoological Gardens of South Africa, South Africa
- Bryan Carroll, Bristol Zoo, United Kingdom
- Mati Kaal, Tallinn Zoo, Estonia
- Jonathan Wilcken, Auckland Zoo, New Zealand

**Note: The institution named for Honorary Members is the last one in which the person was working when involved in WAZA.*

Nature Connect Grants

Over the course of 2019, WAZA awarded just under 150,000 euro in grants to 11 projects, as part of Round Four of the WAZA Nature Connect Programme. WAZA members used the grants to develop initiatives aimed at inspiring children, their families and local communities to connect with nature, understand its value and take action to preserve it while living more sustainably.

The programme saw no less than 214 conservation actions take place in 11 different regions around the world through the many grantees' projects. The conservation actions varied considerably and ranged from protecting the critically endangered Campbell's alligator lizard (*Abronia campbelli*) in Guatemala to a behaviour change campaign in Laos which saw a progressive shift in attitudes towards the importance of protecting local wildlife. There were also many programmes based in WAZA member zoos and aquariums aimed at connecting families with their local environment and wildlife.

“There is no Wi-Fi in nature, but there is a better connection with trees, flowers, animals and families”

- family participating in Dublin Zoo's Nature Connect project.

Photo: A woman holds tree saplings for reforestation as part of La Palmyre Zoo's Nature Connect Grant project.
© Maryline André/Zoo de la Palmyre





During Round Four of the WAZA Nature Connect Grant programme, the following was achieved during 2019:



149,661 euro awarded in WAZA Nature Connect Grants



11 projects



214 conservation actions



835 families involved



2,870 individuals involved



1 ton of litter collected



44,000 trees and seeds planted



WAZA would like to thank the Disney Conservation Fund for its valuable donation to make this programme possible, and the International Zoo Educators Association (IZE) for providing their expertise.



Top photo: Entomology in practice as part of Prague Zoo's WAZA Nature Connect project
© Peter Hamernik/Prague Zoo

Middle: Planting saplings for the tree nursery. Twycross Zoo in collaboration with Borneo Nature Foundation, WAZA Nature Connect Grant project. © Borneo Nature Foundation/Twycross Zoo

Bottom: Working together to produce creative ecojournals as part of Wildlife Reserves Singapore's Nature Connect project. © Wildlife Reserves Singapore

Photo: Green turtle (*Chelonia mydas*)
© Geoff Spiby/Two Oceans Aquarium



Chair of the Finance Committee's Letter

I would like to thank all of our WAZA members for remaining committed to the association during 2019. It was a difficult year. However, thanks to your commitment and the work done by the Executive Office, most of our members have paid their membership fees on time, so that by the end of the year we achieved a 93% reduction in defaulters, compared with the previous year. This is a tremendous result.

As you may recall our 2018 accounts identified some serious financial problems regarding overspending. However, WAZA's Council moved quickly to address the situation. Tough decisions were made, costs were scrutinised, and necessary reductions were implemented. For example: the number of staff employed, and the cost of salaries was reduced by 19% (€124,000); travel costs reduced by 83% (€162,000); donations and grants to partners reduced by 56% (€53,000) and a decision to only use local Spanish providers alongside additional actions, resulted in a reduction of 25% in associated taxes (€22,000). 2019 was also the last year in which we had to pay for the services of two sets of lawyers and accountants, in both Switzerland and Spain. Although 2019 was operationally challenging, I can confirm that having fully moved the WAZA Executive Office to Spain, we will no longer incur any costs for professional services in Switzerland.

These efforts were reflected in our Profit and Loss statement for 2019 which showed a profit of €112,000. An impressive turnaround and I must pay tribute to my predecessor, Dr Clément Lanthier, for his tenacity and leadership.

Robust financial controls have now been established and detailed monthly management accounts are now produced and scrutinised by the WAZA Finance Committee on a monthly basis, before being presented to WAZA Council on a quarterly basis. I am therefore confident that with the financial systems, auditing and necessary board governance now in place, in parallel with WAZA's expert Executive Office team we have rectified the problems of the past.



Although writing for the 2019 accounting year, it would be negligent of me not to look forward and acknowledge the global pandemic we are all having to live and work through. COVID-19 will undoubtedly bring challenges to WAZA and while it is difficult to predict how long the global economy will be impacted for, we are continually assessing the situation and exploring measures to mitigate risk. However, our current modelling suggests that with your continued support, and due to the corrective actions of the last year, our organisation can have real optimism for the future.

I therefore end with positivity and my own thanks to the Finance Committee, the Executive Committee and my fellow Council Members for their support. I must also thank the WAZA Executive Office, and in particular Christina Morbin, WAZA Chief Operating Officer, whose financial expertise, pragmatism and can-do attitude has been exemplary; and Martin Zordan, who has brought fresh and inclusive leadership as our new CEO.

With very best wishes to you all, and looking forward to working with you in 2020 and beyond.

A handwritten signature in black ink, appearing to read 'J. Cretney', followed by a long horizontal stroke.

Dr James Cretney
Chair of the WAZA Finance Committee

Balance sheet

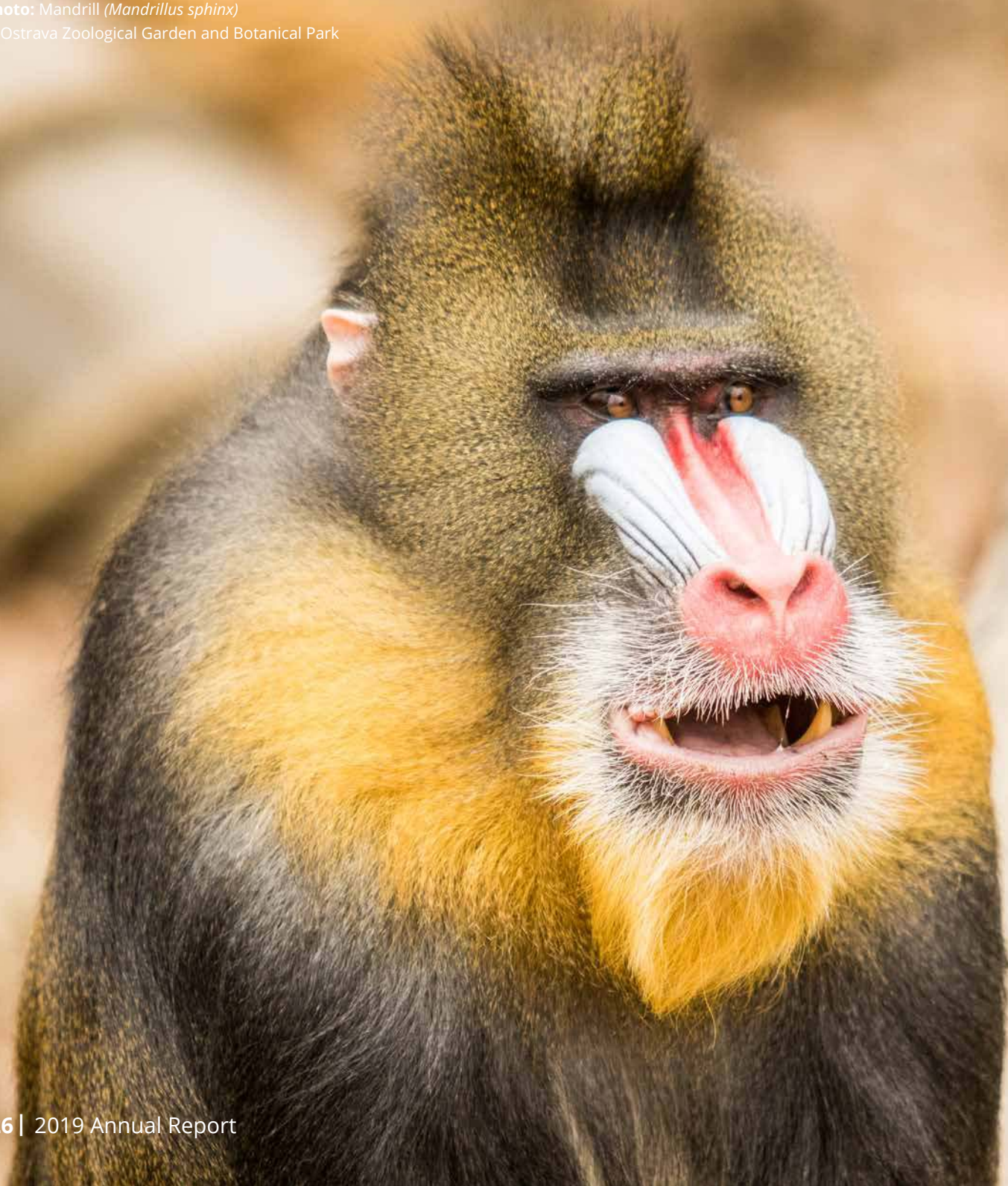
<i>Data in Euros</i>	Actual 2018	Actual 2019
A) Non-current assets	12,600	11,676
Tangible assets	6,800	5,876
Long-term financial investments	5,800	5,800
B) Current assets	676,101	451,734
Inventories	688	0
Trade and other accounts receivables	3,204	3,329
Accruals	17,052	0
Cash and cash equivalents	655,157	448,404
TOTAL ASSETS (A + B)	688,700	463,409
A) Net worth	527,526	369,612
Equity	-490,505	-378,060
Previous years results	0	-490,505
Gains and losses carried forward	-490,505	112,445
Profit and Loss account	-490,505	112,445
Subsidies, grants and legacies received	1,018,030	747,672
B) Non-current liabilities	0	37,000
Long term provisions	0	37,000
C) Current liabilities	161,175	56,797
Short-term accounts payable	1,342	101
Beneficiaries – Accounts payables	13,324	0
Trade accounts payable and other payable	146,509	56,697
TOTAL NET WORTH AND LIABILITIES (A+B+C)	688,700	463,409

Profit and Loss Account

<i>Data in Euros</i>	Actual 2018	Actual 2019	2018 Vs. 2019	%
INCOME				
Membership Fees	759,071	821,083	62,012	8%
Sponsorship and Donations	8,582	28,179	19,597	228%
Sales and Services		8,493	8,493	
Other Administration Incomes		108,286	108,286	
Disney Nature Connect	513,417	202,959	-310,458	-60%
Total	1,281,070	1,169,000	-112,071	-9%
EXPENDITURE				
Salaries and Benefits	647,072	523,239	-123,833	-19%
Travel	195,439	32,981	-162,457	-83%
WAZA Grants	94,793	41,353	-53,440	-56%
Disney Grants	508,505	173,007	-335,498	-66%
Expendable Goods	12,225	0	-12,225	-100%
Office Rent	26,616	35,069	8,453	32%
Marketing	21,755	23,329	1,574	7%
Legal and Accounting	91,721	98,257	6,536	7%
Office Expenses	26,118	36,280	10,162	39%
Bank Charges	6,401	8,231	1,830	29%
VAT Non-deductible/taxes	86,156	64,339	-21,817	-25%
Debtors	93,174	6,959	-86,215	-93%
Events		13,511	13,511	
Total	1,809,975	1,056,556	-753,420	-42%
Balance	-528,905	112,444	641,349	-121%

Photo: Mandrill (*Mandrillus sphinx*)

© Ostrava Zoological Garden and Botanical Park



WAZA Membership

WAZA Membership as of 31 December 2019

Affiliates

American Association of Zoo Veterinarians (AAZV) United States
Berufsverband der Zootierpfleger e.V. Germany
European Association of Zoo and Wildlife Veterinarians (EAZWV)
United Kingdom
International Association of Amusement Parks and Attractions
(IAAPA), United States
International Congress of Zookeepers (ICZ) Australia
International Zoo Educators Association (IZE) United States
Leibniz Institute for Zoo & Wildlife Research (IZW) Germany
Species360 United States
Verband deutschsprachiger Zoopädagogen e.V. (VZP) Germany
Zoological Society for the Conservation of Species and Populations
(ZGAP) Germany

Associations

Association Française des Parcs Zoologiques (AFdPZ) France
Association of Zoos & Aquariums (AZA) United States
Association of Zoos and Aquariums of Brazil (AZAB) Brazil
British & Irish Association of Zoos & Aquariums (BIAZA)
United Kingdom
Canada's Accredited Zoos and Aquariums (CAZA) Canada
Central Zoo Authority (CZA) India
Colombian Association of Zoos and Aquariums (ACOPAZOA)
Colombia
Danish Zoological Gardens & Aquaria (DAZA) Denmark
Deutsche Tierpark-Gesellschaft e.V. (DTG) Germany
Deutscher-Wildgehege-Verband e.V., Tiergarten Sababurg (DWV)
Germany
Eurasian Regional Association of Zoos & Aquariums (EARAZA) Russia
European Association of Zoos & Aquaria (EAZA) The Netherlands
Iberian Association of Zoos & Aquaria (AIZA) Spain
Italian Association of Zoos and Aquaria (UIZA) Italy
Japanese Association of Zoos & Aquariums (JAZA) Japan
Latin American Zoo & Aquarium Association (ALPZA) Chile
Mesoamerican & Caribbean Zoos & Aquaria Association
(AMACZOOA) Costa Rica
Pan-African Association of Zoos & Aquaria (PAAZA) South Africa
Southeast Asian Zoos and Aquariums Association (SEAZA) Vietnam
Swedish Association of Zoological Parks & Aquaria (SAZA-SDF)
Sweden
Union of Czech and Slovak Zoos (UCSZOO) Czech Republic
Verband der Zoologischen Gärten (VdZ) Germany
Zoo and Aquarium Association Australasia (ZAA) Australia

Members displayed by membership category, name of member
and region/country.

Corporates

Cairns Marine Australia
Carl Stahl ARC Cable Mesh Design + Build Germany
China Light Festival B.V. The Netherlands
CLR Design, Inc. United States
dan pearlman Erlebnisarchitektur GmbH Germany
Dynasty Marine Associates Inc. United States
Gradlyn - G.K. Airfreight Service GmbH Germany
Jakob Rope Systems Switzerland
Kenya Tropical Sealife Ltd. Kenya
Pangea Rocks Denmark
PGAV Destinations United States
PJA Architects + Landscape Architects, p.s. United States
Rasbach Architekten Germany
Ray Hole Architects United Kingdom
Studio Hanson/Roberts United States
Torre Design Consortium, Ltd., A Professional Architecture Corporation
United States
Wild Republic Europe ApS Denmark
zoOceanarium Group LLC United States

Institutions

Aalborg Zoo Denmark
Adelaide Zoo (Royal Zoological Society of South Australia) Australia
Africam Safari Puebla Mexico
African Lion Safari Canada
African Safari Wildlife Park United States
Akron Zoological Park United States
Al Ain Zoo United Arab Emirates
Al Bustan Zoological Centre United Arab Emirates
Albuquerque Biological Park United States
Allwetterzoo Münster GmbH Germany
Almaty Zoo Kazakhstan
Alpenzoo Innsbruck Austria
Apenheul Primate Park The Netherlands
Aquamarine Fukushima Japan
Aquarium du Québec Canada
Aquazoo Düsseldorf Germany
Arignar Anna Zoological Park India
ARTIS Royal Zoo Amsterdam The Netherlands

Auckland Zoo New Zealand
 Audubon Zoo United States
 Bannerghatta Biological Park India
 Belfast Zoological Gardens Northern Ireland
 Bergen Aquarium Norway
 Binder Park Zoo United States
 Bioparc de Doué la Fontaine France
 Borås Djurpark Sweden
 Bristol Zoo Gardens United Kingdom
 Bronx Zoo United States
 Brookfield Zoo (Chicago Zoological Society) United States
 Budapest Zoo and Botanical Garden Hungary
 Busch Gardens Tampa Bay United States
 Caldwell Zoo United States
 Calgary Zoo Canada
 Cameron Park Zoo United States
 Cango Wildlife Ranch South Africa
 Central Park Zoo United States
 Chester Zoo United Kingdom
 Cheyenne Mountain Zoo United States
 Chiang Mai Night Safari Thailand
 Chiang Mai Zoo Thailand
 Chiba Zoological Park Japan
 Chimelong Safari Park China
 Cincinnati Zoo & Botanical Garden United States
 Cleveland Metroparks Zoo United States
 Colchester Zoo United Kingdom
 Cologne Zoo Germany
 Columbus Zoo and Aquarium United States
 Copenhagen Zoo Denmark
 Dallas World Aquarium United States
 Dallas Zoo United States
 Denver Zoo United States
 Detroit Zoological Society United States
 Disney's Animal Kingdom United States
 Dubai Aquarium & Underwater Zoo United Arab Emirates
 Dublin Zoo Ireland
 Ecoparque de la Ciudad de Buenos Aires Argentina
 EUFORES S.A. (Bioparque M'bopicuá) Uruguay
 Everland Zoological Gardens South Korea
 Flamingo Land United Kingdom
 Fondazione Bioparco di Roma Italy
 Fort Wayne Children's Zoo United States
 Fort Worth Zoo United States
 Fresno Chaffee Zoo United States
 Fundação Parque Zoológico de São Paulo Brazil
 Fundación Temaikèn Argentina
 Fundación Zoológica de Cali Colombia
 Gan-Garoo Park Australia-Israel Israel

Gdański Ogród Zoologiczny Poland
 Georgia Aquarium United States
 Givskud Zoo - ZOOTOPIA Denmark
 Gladys Porter Zoo United States
 Great Plains Zoo and Delbridge Museum United States
 Hai Park Kiryat Motzkin Israel
 Haifa Educational Zoo and Biological Institute Israel
 Haus des Meeres - Aqua Terra Zoo GmbH Austria
 Helsinki Zoo Finland
 Henry Vilas Zoo United States
 Hong Kong Zoological and Botanical Gardens Hong Kong
 Houston Zoo United States
 Indianapolis Zoological Society, Inc. United States
 Istanbul Akvaryum Turizm Ticaret Limited Sirketi Turkey
 Jacksonville Zoo and Gardens United States
 Jardim Zoológico de Lisboa Portugal
 Johannesburg City Parks and Zoo South Africa
 John G. Shedd Aquarium United States
 Kansas City Zoo United States
 Khao Kheow Open Zoo Thailand
 Khon Kaen Zoo Thailand
 Kolmårdens Djurpark Sweden
 Kristiansand Dyrepark AS Norway
 Kyoto City Zoo Japan
 Lehigh Valley Zoo United States
 Lincoln Park Zoo United States
 Loro Parque Spain
 Los Angeles Zoo United States
 Marwell Wildlife United Kingdom
 Memphis Zoo and Aquarium United States
 Miejski Ogród Zoologiczny w Łodzi Sp. z o.o.(Łodz Zoo) Poland
 Milwaukee County Zoological Gardens United States
 Minnesota Zoological Garden United States
 Mohendra Chaudhury Zoological Park Chhatbir India
 Monterey Bay Aquarium United States
 Moscow Zoo Russia
 Muséum national d'Histoire naturelle 1-Mén. Jardin des Plantes;
 2-Parc Zoo de Paris France
 Nagoya Higashiyama Zoo Japan
 Nakhon Ratchasima Zoo Thailand
 Nandankanan Zoological Park India
 Nashville Zoo United States
 National Aquarium Denmark - Den Blå Planet Denmark
 National Museum of Marine Biology and Aquarium Taiwan
 National Zoological Gardens Dehiwala Sri Lanka
 National Zoological Gardens of South Africa South Africa
 National Zoological Garten Bojnice Slovak Republic
 National Zoological Park New Delhi India
 Natur- und Tierpark Goldau Switzerland

Naturschutz-Tierpark Görlitz Germany
 NaturZoo Rheine Germany
 New York Aquarium United States
 Nikolaev Zoo, Municipal Institution of Nikolaev-City Council Ukraine
 Nordens Ark Sweden
 North Carolina Zoological Park United States
 Oakland Zoo United States
 Ocean Park Corporation Hong Kong
 Oceanário de Lisboa Portugal
 Ogród Zoologiczny w Poznaniu Poland
 Oklahoma City Zoological Park United States
 Olomouc Zoo Czech Republic
 Omaha's Henry Doorly Zoo & Aquarium United States
 Opel-Zoo (Von Opel Hessische Zoostiftung) Germany
 Opole Zoo Poland
 Orana Wildlife Trust New Zealand
 Oregon Zoo United States
 Osaka Municipal Tennoji Zoological Gardens Japan
 Ostrava Zoological Garden and Botanical Park Czech Republic
 Padmaja Naidu Himalayan Zoological Park India
 Paignton Zoo Environmental Park United Kingdom
 Pairi Daiza Belgium
 Papiliorama Foundation Switzerland
 Paradise Wildlife Park United Kingdom
 Parc des Oiseaux France
 Parc Zoològic de Barcelona Spain
 Parc Zoologique de la Palmyre France
 Parc Zoologique de Lille France
 Parco Natura Viva, Garda Zoological Park Italy
 Parco Zoo Punta Verde Italy
 Parken Zoo i Eskilstuna AB Sweden
 Parque das Aves Brazil
 Parque Zoológico Buin Zoo Chile
 Parque Zoológico Huachipa Peru
 Parque Zoologique CERZA France
 Perth Zoo Australia
 Philadelphia Zoo United States
 Plock Zoological Gardens (Plock Zoo) Poland
 Point Defiance Zoo & Aquarium United States
 Prague Zoo Czech Republic
 Ragunan Zoological Park Indonesia
 Rajiv Gandhi Zoological Park & Wildlife Research Centre India
 Randers Regnskov, Tropical Zoo Denmark
 Riverbanks Zoo & Garden United States
 Rostislav Shilo Novosibirsk Zoo Russia
 Royal Burgers' Zoo The Netherlands
 Royal Melbourne Zoological Gardens Australia
 Royal Rotterdam Zoological & Bot. Gardens (Rotterdam Zoo/

Diergaarde Blijdorp) The Netherlands
 Royal Zoological Society of Antwerp Belgium
 Royal Zoological Society of Scotland Edinburgh Zoo United Kingdom
 RWS-Dolphin Island Singapore
 RWS-S.E.A. Aquarium Singapore
 SAAMBR (South African Association for Marine Biological Research)
 / uShaka Sea World South Africa
 Saigon Zoo Vietnam
 Saint Louis Zoo United States
 Saitama Children's Zoo (Saitama Parks and Greenery Land Association) Japan
 San Antonio Zoological Gardens & Aquarium United States
 San Diego Zoo Global United States
 San Francisco Zoological Gardens United States
 Santa Barbara Zoological Gardens United States
 SeaWorld Orlando United States
 Sedgwick County Zoo United States
 Seoul Zoo South Korea
 Skansen Foundation Sweden
 Skansen-Akvariet Sweden
 Smithsonian's National Zoological Park United States
 Songkhla Zoo Thailand
 Sóstó Zoo - Nyíregyházi Állatpark Nonprofit Kft. Hungary
 South Carolina Aquarium United States
 Sri Chamarajendra Zoological Gardens India
 Taipei Zoo Taiwan
 Tallinn Zoo Estonia
 Tama Zoological Park Japan
 Taman Safari Indonesia Indonesia
 Taronga Zoo, Taronga Conservation Society Australia Australia
 Tennessee Aquarium United States
 Texas State Aquarium United States
 The Deep United Kingdom
 The Living Desert United States
 The Phoenix Zoo United States
 The Tisch Family Zoological Gardens in Jerusalem - The Biblical Zoo Israel
 Tiergarten der Stadt Nürnberg Germany
 Tiergarten Schönbrunn Austria
 Tiergarten Straubing Germany
 Tierpark Berlin Germany
 Tierpark Bern Switzerland
 Tierpark Hagenbeck GGGmbH Germany
 Tierpark Hellabrunn Germany
 Tierpark Nordhorn Germany
 Tierwelt Herberstein - Steirischer Landestiergarten GmbH Austria

Toledo Zoo United States
 Topeka Zoo and Conservation Center United States
 Toronto Zoo Canada
 Tulsa Zoo United States
 Two Oceans Aquarium South Africa
 Twycross Zoo - East Midland Zoological Society United Kingdom
 Ubon Ratchathani Zoo Thailand
 Ueno Zoological Gardens Japan
 Uganda Wildlife Education Centre Uganda
 Universeum AB Sweden
 Ústí nad Labem Zoo Czech Republic
 Utah's Hogle Zoo United States
 Vancouver Aquarium Canada
 Vinpearl Safari and Conservation Park Vietnam
 Virginia Aquarium & Marine Science Center Foundation (VAMSC)
 United States
 Virginia Zoological Park United States
 Vogelpark Marlow Germany
 Warsaw Zoological Garden Poland
 Wellington Zoo Trust New Zealand
 Welsh Mountain Zoo - National Zoo of Wales, National Zoological
 Society of Wales United Kingdom
 Weltvogelpark Walsrode - Vogelpark Walsrode GmbH Germany
 Wildlands Adventure Zoo Emmen The Netherlands
 Wildlife Reserves Singapore Singapore
 Wilhelma Zoologisch-Botanischer Garten Germany
 Woodland Park Zoo United States
 Yokohama Greenery Foundation Japan
 Yorkshire Wildlife Park United Kingdom
 Zoo am Meer Bremerhaven GmbH Germany
 Zoo Atlanta United States
 Zoo Berlin Germany
 Zoo Brno Czech Republic
 Zoo d'Amnéville France
 Zoo de Granby Canada
 Zoo de Mulhouse France
 Zoo de Servion Switzerland
 Zoo Děčín Czech Republic
 Zoo Dortmund Germany
 Zoo Dresden GmbH Germany
 Zoo Duisburg Germany
 Zoo Frankfurt Germany
 Zoo Hannover GmbH Germany
 Zoo Heidelberg Germany
 Zoo Hluboká Czech Republic

Zoo Jihlava Czech Republic
 Zoo Knoxville United States
 Zoo Kraków Poland
 Zoo Krefeld GmbH Germany
 Zoo Landau in der Pfalz Germany
 Zoo Leipzig Germany
 Zoo Liberec Czech Republic
 Zoo Ljubljana Slovenia
 Zoo Miami United States
 Zoo Negara Malaysia
 Zoo Osnabrück Germany
 Zoo Salzburg Gemeinnützige GmbH Austria
 Zoo Schmiding Austria
 ZOO Wrocław, Sp. z o.o. Poland
 Zoo Zlín Czech Republic
 Zoo Zürich Switzerland
 Zoo-Aquarium Madrid Spain
 Zoological Center Ramat Gan Israel
 Zoological Garden of Zagreb Croatia
 Zoological Society of East Anglia - Banham Zoo United Kingdom
 Zoologicka zahrada Kosice Slovak Republic
 Zoológico Nacional, Parque Metropolitano de Santiago Chile
 Zoologischer Garten Augsburg GmbH Germany
 Zoologischer Garten Basel AG Switzerland
 Zoologischer Garten Karlsruhe Germany
 Zoologischer Garten Magdeburg Germany
 Zoologischer Garten Rostock GmbH Germany
 Zoologischer Garten Wuppertal Germany
 ZOOM Erlebniswelt - ZOOM Adventureworld Germany
 Zooparc de Beauval France
 Zoopark Chomutov, p.o. Czech Republic
 ZooTampa at Lowry Park United States
 ZSL London Zoo United Kingdom





WAZA – World Association of Zoos and Aquariums | Annual report 2019

Edited by Gavrielle Kirk-Cohen | Design and layout: Smith&Brown.eu

Printed in Spain on FSC certified paper.

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