



WAZA

*World Association
of Zoos and Aquariums*



Annual report 2020

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Cover Photo: Coquerel's sifaka (*Propithecus coquereli*)
© Chester Zoo

Photo: Bigspotted trigger fish (*Balistoides conspicillum*)
© Oceanario de Lisboa



About WAZA

Since 1935, the goal of the World Association of Zoos and Aquariums (WAZA) has been to guide, encourage and support the zoos, aquariums and like-minded organisations of the world in animal care and welfare, environmental education and global conservation. WAZA is the global alliance of regional associations, national federations, aquariums and zoos, dedicated to the care and conservation of animals and their habitats around the world.

WAZA promotes cooperation between leading zoos, aquariums, national and regional zoo and aquarium associations, in conjunction with leading wildlife experts, and conservation and animal welfare organisations. WAZA provides support for species-conservation management and husbandry of animals in human care, while encouraging the highest standards in member institutions.

Vision

WAZA's vision is a world where aquariums and zoos maximise their conservation impact. Aquariums and zoos are at the forefront of conservation efforts and comprise the largest global conservation network.

Mission

WAZA is the voice of a global community of high standard, conservation-based zoos and aquariums and a catalyst for their joint conservation action.

Photo: Pallas's cat (*Otocolobus manul*)
© Marie Mattsson/Norden's Ark



Photo: Children feeding a giraffe.
© Omaha's Henry Doorly Zoo and Aquarium



President's Letter

Dear Members, Colleagues and Friends,

As I have been known to say over the past year, I am the first President and hopefully the last one in WAZA's history to work only locally. My team (the Executive Office and Council) and I continued to do what WAZA is famous for: thinking globally and acting locally, as the pandemic forced us all to a grinding halt, closing the doors of our zoos and aquariums for long periods. In some regions our members faced multiple lockdowns and a lot of uncertainty about their futures and whether they would be able to survive the year. To provide support to you all during this difficult time, WAZA worked hard to provide resources and create webinars for use as guidance tools to navigate the crisis. We hope that you found them helpful.

In the first quarter of the year, after an extensive search, we appointed Dr Martín Zordan as WAZA Chief Executive Officer (CEO). An incredibly high calibre of candidates applied for the role, but he emerged as the clear choice. During his time as Interim CEO of WAZA, he had proven to be a very effective leader, distinguishing himself through service and results.

While we were all unable to travel in 2020, WAZA continued to represent our members globally. We worked with Expedia on their animal welfare policy with several of our regional and national association members, ensuring that WAZA members are represented and promoted in the the new policy. This is especially important as several travel companies have recently stopped working with some zoos and aquariums due to pressure from activists.

We conducted our annual membership survey in 2020 to continuously evaluate the benefits and services we provide to our members and as a reciprocal process – to hear what you need from us. Thank you to everyone who participated and provided feedback. It is only with this feedback that we are able to adapt. WAZA is the global voice of progressive, influential and scientifically run zoos and aquariums, and we want to make sure that our voices are being heard.



Despite the challenges, we had a positive year. We launched two new strategies, one of which was created with the International Zoo Educators Association (IZE) – a big thank you to the writing teams on both strategies for all your hard work. I am proud that WAZA provides resources and tools for our members which have been created collaboratively. We also had a successful Annual Conference online, adapting to an entirely new format. We provided flexibility on membership payments for our members, which resulted in a high membership retention rate of over 95%. We were also able to welcome several new members to our global community which is extremely valuable in strengthening our position where Zoos, Aquariums and their partners play an important role in conservation, education and research.

I would like to thank all of our members for your continued trust in WAZA. As a community we are so much stronger when we work together and this is the approach we want to intensify in the future – with the One Plan Approach and Reverse the Red!

Take care and all the best,

Prof Theo Pagel
WAZA President

CEO's Letter

2020 was a challenging year for everyone. Some of us were privileged to experience the pandemic with fewer losses than others. In my case, I was appointed as WAZA Chief Executive Officer (CEO) in April 2020, after a year in the role of interim CEO. The first months of the year included a dose of uncertainty on how to most effectively support the WAZA members and Executive Office team during such a challenging time. While it was frustrating to accept there were only a limited number of things we could do in the face of a global pandemic, eventually we found ways to be present and provide a platform for members in different regions of the world to share lessons and offer moral support. However, it was difficult to witness many members having no choice but to lay off staff and delay many of the key initiatives they had in the pipeline.

Nevertheless, over time and as a result of valuable conversations, a more profound sense of the importance of progressive zoos and aquariums has grown. The crisis has reinforced our role in society as leaders in the protection of threatened and endangered species, and contributors to vital conservation on a global scale.

As it was not possible to meet in San Diego for the 75th WAZA Annual Conference, the pandemic forced us to adapt and hold our first-ever WAZA Virtual Conference which turned out to be the highlight of the year. Thanks to the San Diego Zoo Wildlife Alliance who had been diligently preparing a great conference for us prior to the pandemic circumstances.

So why was this particular conference so rewarding? For me, it was the fact that it allowed us to celebrate the work we were able to accomplish in 2020. We launched two new strategies that address essential matters for our future: sustainability and social change – the latter through conservation education. Both are incredibly relevant topics as we envisage what a post-covid world will look like.

We also shared progress being made towards the WAZA 2023 Animal Welfare goal – an ambitious target where WAZA national and regional associations must have an animal welfare evaluation process in place by 2023 that will include specific



elements approved by WAZA. The goal will enable all WAZA members to prove that their facilities meet high standards of animal welfare, and it will also bring consistency across our membership while still respecting national and regional perspectives and current structures in place.

I end my letter with what I learned in 2020. Time is limited, and it is not guaranteed. This became more evident to me as many people I admire from our global community retired or announced their retirement throughout the year. Therefore, we need to make the changes we want to see sooner rather than later, as we only have a small window of time to make the difference. I, therefore, invite you to make a difference with me and WAZA in the time we have together.

A big thank you to the WAZA Executive Office, the WAZA Council, the Association members of WAZA, our Committees, and of course to all our valued members for moving forward together in a challenging year.

Sincerely,

A stylized handwritten signature in black ink, reading 'M Zordan'.

Dr Martín Zordan
WAZA CEO

Photo: Eurasian otter (*Lutra lutra*)
© Dr Koichi Murata/ZOORASIA Yokohama Zoological Gardens



Photo: Face-to-face with a false gharial (*Tomistoma schlegelii*)
© Chester Zoo



WAZA Council

2020

President: Theo Pagel
Cologne Zoo | Germany

Vice President: Clément Lanthier
Calgary Zoo | Canada

Immediate Past President*: Jenny Gray
Melbourne Zoo/Zoos Victoria | Australia

Region I: Canada and the United States of America

Bob Chastain
Cheyenne Mountain Zoo | United States

John Frawley
Minnesota Zoo | United States

Patricia Simmons
North Carolina Zoo | United States

Region II: Europe and the Middle East

James Cretney
Marwell Wildlife | United Kingdom

Thomas Kauffels
Opel-Zoo | Germany

Radostław Ratajszczak
Wrocław Zoo | Poland

Region III: Mexico, Central America and the Caribbean, South America, Africa, Asia (excluding the Middle East), and Oceania (Australia, New Zealand, Papua New Guinea, and the Pacific Islands)

Mike Barclay
Wildlife Reserves Singapore | Singapore

María Clara Domínguez
Cali Zoo | Colombia

Karen Fifield
Wellington Zoo | New Zealand

Association Seats

Nicola Craddock
Zoo and Aquarium Association (ZAA) | Australia

Myfanwy Griffith
European Association of Zoos and Aquaria (EAZA) | The Netherlands

Craig Hoover
Association of Zoos and Aquariums (AZA) | United States

Alexandra Guerra
Latin American Zoo and Aquarium Association (ALPZA) | Chile

Observer Seats*

Kira Mileham
IUCN Species Survival Commission (SSC) | United States

Simon Tonge
Paignton Zoo/Wild Planet Trust | United Kingdom

Tom Schmid
Texas State Aquarium | United States

**Based on the 2019 newly approved bylaws, these positions are non-voting seats.*

WAZA Standing Committees

Ethics and Animal Welfare

Chair: Karen Fifield (Wellington Zoo)

Committee for Population Management

Chair: Simon Tonge (Paignton Zoo/Wild Planet Trust)

Finance

Chair: James Cretney (Marwell Wildlife)

Membership

Chair: Thomas Kauffels (Opel-Zoo)

Nominating

Chair: Jenny Gray (Melbourne Zoo/Zoos Victoria)

WAZA Non-Standing Committees

Associations

Chair: Myfanwy Griffith (EAZA)

Aquariums

Chair: Tom Schmid (Texas State Aquarium)

Enterprise

Chair: John Frawley (Minnesota Zoo)

Conservation and Environmental Sustainability

Chair: Mike Barclay (Wildlife Reserves Singapore)

- **Palm Oil Subcommittee**
Chair: Bob Chastain (Cheyenne Mountain Zoo)
- **Sustainability Subcommittee**
Chair: Karen Fifield (Wellington Zoo)

Photo: Hands on learning © Al Ain Zoo



WAZA Appointed New CEO

In April 2020, the WAZA Council appointed Dr Martín Zordan as WAZA's Chief Executive Officer. Prior to the appointment, Dr Zordan acted as Interim CEO for the association. Zordan trained as a veterinarian and has a diverse professional background in science and conservation, which culminated in his work as Executive Director of the Latin American Association of Zoos and Aquariums (ALPZA). This was followed by his role as the WAZA Director of Conservation, and subsequently as the Interim CEO of WAZA. Zordan was in the Interim CEO position for a period of 12 months prior to his appointment.

Covid Resources

As WAZA member zoos and aquariums around the world closed their doors for extended periods, WAZA provided and shared resources to help guide members through the unprecedented crisis.

A series of webinars hosted by WAZA provided guidance and shared experiences from fellow members. Additionally, the IUCN Species Survival Commission (SSC) kindly provided a letter of support to WAZA members to assist them in seeking support on reopening or inclusion in relief efforts. The letter acknowledged the crucial role WAZA members play in ensuring species survival. Additionally, a letter of excellency was offered by the WAZA President to all members. A WAZA panel on Covid lessons learnt took place at the 75th WAZA Conference.

The WAZA office monitored the opening status of institutional members throughout the year.

WAZA Welcomed New Members

Despite the challenging year for everyone globally, WAZA was happy to welcome five new members in 2020 – three Institutional members and two Corporate members, as well as seven Life members.

New Institutional Members

- Aquário Marinho do Rio de Janeiro (AquaRio), Brazil
- L'Aquàrium de Barcelona, Spain
- Toyohashi Zoo and Botanical Park, Japan

New Corporate Members

- Hanart Culture LLC, United States
- Immotion Group, United Kingdom

Life Members

The following people received WAZA Life Membership to recognise their longstanding dedication and contribution to the zoo and aquarium community:

- Dr Alex Rübel, Director Emeritus, Zoo Zürich, Switzerland
- Bo Kjellson, CEO Emeritus, Borås Djurpark, Sweden
- Carol Kruse, Director Emeritus, Zoo Miami, United States
- Leo Oosterweghel, Former Director, Dublin Zoo, Ireland
- Prof Dr Michael Böer, Director Emeritus, Zoo Osnabrück, Germany
- Prof Dr Miklós Persányi, Director Emeritus, Budapest Zoo and Botanical Garden, Hungary
- Terrie Correll, Former President/CEO, Tulsa Zoo, United States





Photo: Bearded vulture (*Gypaetus barbatus*)
© Ostrava Zoological Garden and Botanical Park

WAZA's First Virtual Annual Conference

As the world ground to a halt in 2020, travel was abandoned and in-person meetings were not possible, the 75th WAZA Annual Conference went virtual for the first time in the association's history. Because the organisation of the virtual conference was entirely in-house, the WAZA Executive Office was able to generate some revenue from exhibitor and sponsorship opportunities at the virtual conference. The funds received will go towards funding travel grants for future conferences.

The new virtual format meant far more WAZA members were able to join the conference, with over 700 registrations from 48 countries and regions. The conference addressed a range of topics, such as Covid, conservation, sustainability, diversity and inclusion, as well as updates on WAZA activities.

Keynote speakers included, Elizabeth Maruma Mrema, Executive Secretary of the Convention on Biological Diversity (CBD) who praised the valuable role of zoos and aquariums in conservation and conservation education. Ivonne Higuero, Secretary-General of the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES) discussed the importance of the collaboration between zoos and aquariums with CITES. While, James Gomme, Director of Sustainable Development Goals from the World Business Council for Sustainable Development spoke about the vital role that zoos and aquariums contribute to the Sustainable Development Goals (SDGs), and Sahil Merchant, a partner at McKinsey & Company, shared an inspiring presentation on leadership.

The Detroit Zoological Society, in the United States of America, was presented with the WAZA Environmental Sustainability Award for the zoo's sustained efforts to reduce its ecological impact through waste reduction and avoidance. Through its sustainability programme, the zoo has become the first zoo in North America to build and implement an anaerobic digester to compost manure and food waste.

And the WAZA Conservation Award was awarded to Georgia Aquarium, in the United States of America, for its robust and holistic approach to whale shark conservation, balancing scientific learning, habitat protection, education, capacity building and advocacy to improve the outcomes for this charismatic species since 2004.

The top honour of the year, the Heini Hediger Award, was presented to Prof Dr Jörg Junhold, Director of Zoo Leipzig, in recognition of his outstanding service and life-long commitment to the zoo community.

The new virtual format meant far more WAZA members were able to join the conference, with over 700 registrations from 48 countries and regions.



Photo: Giant panda (*Ailuropoda melanoleuca*)
© Adelaide Zoo

Collaboration with Expedia

WAZA along with the Association of Zoos and Aquariums (AZA), the Zoo and Aquarium Association Australasia (ZAA) and the European Association of Zoos and Aquaria (EAZA) worked with Expedia to develop their animal welfare policy, particularly with regards to our members. After numerous discussions with the online travel shopping company, Expedia launched its animal welfare policy which promotes zoos and aquariums which are members of WAZA and/or of WAZA's recognised regional and national association members.

WAZA Strengthened Collaboration with Wild Welfare

In September 2020, WAZA officially joined forces with NGO Wild Welfare to collaboratively achieve high standards of animal welfare in zoos and aquariums around the world. Although the two organisations have had a long history of working together, the partnership was officially formalised and strengthened with the signing of a Memorandum of Understanding (MoU). The agreement aims to foster and promote a shared commitment to improving welfare for animals in human care. Additionally, it entails Wild Welfare supporting WAZA with the WAZA 2023 Animal Welfare Goal.

Launching Two WAZA Strategies

At the 75th WAZA Annual Conference, WAZA was delighted to launch two brand new strategies – the Sustainability Strategy and the Conservation Education Strategy. The latter was created in collaboration with the International Zoo Educators Association (IZE).

Protecting Our Planet, The WAZA Sustainability Strategy 2020-2030 was created by a subcommittee of the WAZA Conservation and Environmental Sustainability Committee led by Karen Fifield. The Strategy acts as a guide for WAZA members to help them achieve sustainability outcomes crucial to progressive conservation organisations. The Strategy uses a framework of addressing areas of the Sustainable Development Goals (SDGs) where our profession has the most influence through their onsite and offsite programmes. It explains each SDG in detail and provides guidelines on how zoos and aquariums can address each goal. Since its launch the Sustainability Strategy has been translated into eight languages.

Social Change for Conservation: The World Zoo and Aquarium Conservation Education Strategy is the first unified global strategy on conservation education. It was created in collaboration with IZE to lead and support members of both associations, colleagues, and the wider zoo and aquarium community to build expertise, leadership, and capacity in quality conservation education. Through its set of recommendations, Social Change for Conservation guides zoos and aquariums to achieve educational and social outcomes crucial to their organisational mission. Since its launch, the Conservation Education Strategy has been translated into five languages.

Both strategies are available on the WAZA website.

WAZA 2023 Animal Welfare Goal

WAZA continued to make progress towards the 2023 Animal Welfare Goal, which states that by 2023:

- WAZA national and regional associations must have an animal welfare process in place, and such a process must include specific elements approved by WAZA.
- All WAZA institutional members must be compliant with this process.

In 2020, WAZA conducted a gap analysis of the existing regional and national associations' animal welfare processes. The WAZA Ethics and Animal Welfare, Membership, and Associations Committees then followed this with the development of the WAZA Assessment Tool, which will help assess compliance with the eight criteria that the Animal Welfare Evaluation Processes of the regional and national associations will need to meet to help achieve the 2023 Goal.

The development and review of the Assessment Tool approved by the WAZA Council has led to the following being achieved:

- New action plan for 2021 and next steps, which includes pilot evaluations of two associations' animal welfare evaluation processes.
- Development of documentation for associations to formalise their reliance on other association's Animal Welfare Evaluation Processes, for example national associations opting for reliance on a relevant regional association.
- Clarity on some definitions in the Animal Welfare Evaluation Process – WAZA Assessment Tool glossary.



Photo: Pine hoverfly (*Callicera rufa*)
© Royal Zoological Society of Scotland Edinburgh Zoo

Reverse the Red

WAZA continued to be a part of the Reverse the Red movement in 2020 as a founding partner, alongside the IUCN Species Survival Commission and other leading partners. Reverse the Red is a collaborative and global effort aimed at reversing the current trends of species extinction, by providing the tools and partnerships to unite stakeholders and catalyse conservation impact.

Originally, the Reverse the Red partners had planned to officially launch the movement at the IUCN World Conservation Congress in September 2020, however the congress ended up being moved to 2021 because of the pandemic. Instead, the partners decided to organise a series of webinars throughout the year, introducing audiences to the concept of Reverse the Red. The webinars, moderated by WAZA Immediate Past-President Dr Jenny Gray, brought together a gamut of speakers to discuss causes, trends and solutions to the biodiversity crisis, and to try to understand what it will take for our collective efforts to Reverse the Red.

To watch the series of webinars, please visit reversethered.org

Launch of the WAZA Animal-Visitor Interaction Guidelines

WAZA launched the updated WAZA Animal-Visitor Interaction (AVI) Guidelines in May 2020. Originally published in 2016, the Guidelines were entirely revised and updated by the WAZA Ethics and Animal Welfare Committee led by Committee Chair, Karen Fifield.

The Committee worked with representatives from the different regions to conduct a review that is representative and inclusive of the views of WAZA members from different parts of the world. The AVI Guidelines are based on the scientific recommendations provided in the World Zoo and Aquarium Animal Welfare Strategy, and the 2003 WAZA Code of Ethics and Animal Welfare. They provide guidance on promoting animal-visitor interactions that prioritise positive animal welfare.

The Guidelines have been translated into seven languages and are available on the WAZA website.



Photo: Bali mynas (*Leucopsar rothschildi*)
© Dr Koichi Murata/ZOORASIA Yokohama Zoological Gardens

Nature Connect Grants

The WAZA Nature Connect Grants programme came to an end in 2020 after four successful rounds of conservation action grants. The programme was launched in 2017 to provide grants to WAZA members to develop initiatives that inspire children, their families and local communities to connect with nature and take action to support its conservation. More than USD 1 million was awarded to WAZA members in 32 countries and regions around the world, funding 55 different projects which saw nearly 5,000 families taking conservation action.

The Nature Connect Grants programme was made possible as a result of the generous funding by the Disney Conservation Fund, and the expertise of the International Zoo Educators Association (IZE).

WAZA is working with researchers at Chester Zoo to evaluate the results of the programme.



Photo: Kids with signs from their final celebration activity as part of Oklahoma Zoo's Nature Connect project © Mónica Torres/ Oklahoma Zoo



Photo: Girl holding invertebrate she collected in bug viewer as part of Dublin Zoo's Nature Connect project © Kelly Mara / Dublin Zoo



4 ROUNDS



USD 1.1M awarded



55 projects have been awarded funding



4,750 families



20,000 individuals have been reached



32 countries/regions around the world



5,400 hours have been spent in nature



1,000 conservation actions have taken place

Photo: Exploring the Sebangau Forest in Indonesia as part of Twycross Zoo's Nature Connect project © Duncan Murrell/Twycross Zoo



Photo: Admiring all the colours of the fish
© Poema del Mar Aquarium

Chair of the Finance Committee's Letter

For the second year in a row, I want to express my gratitude to all WAZA members for their continued support. Like the rest of the world, 2020 has been an incredibly challenging year for our sector, with almost all our members having to close their doors to the public for extended amounts of time due to the Covid pandemic. Despite the lockdowns across the world, our animals still needed to be fed and receive veterinary care, facilities needed to be maintained, and staff had to be paid. The practicalities of running zoos and aquariums with little or no income are therefore especially difficult. However, thanks to your tenacity, commitment and allegiance to WAZA and what we are collectively trying to achieve, 97% of our members were able to pay their membership fee in 2020.

WAZA ended the year with a healthy cash position, mainly achieved as a result of lower costs. Expenses were reduced by 42%, mainly due to the inability to attend conferences, a reduction in travel grants and the negotiation of lower tax rates and supplier discounts. While this illustrates sound financial and managerial discipline, for which the WAZA Executive Office team must be congratulated, the matter of WAZA generating more income from other activities continues and will be considered by your Council.

Large grants given by WAZA in 2020 included US\$25,000 to Species360 and 15,000 CHF to the IUCN Species Survival Commission to support the work they are doing for our global community.

As 2020 was the first time we hosted a virtual WAZA Annual Conference, the association was able to receive some non-budgeted income from sponsors and exhibitors. Although we received 2% less in membership fees compared to the budget, the total revenue increased by 3%. Special thanks must go to those WAZA members who generously supported us with donations and sponsored the virtual conference. We are incredibly grateful.

These efforts resulted in WAZA showing a surplus of €245,519 for 2020, as shown in the accompanying Profit & Loss



statement, which together with the Balance Sheet represent our financial position for the year ended 31 December 2020.

In closing, again, I must thank all who have worked so hard in ensuring that our financial position is so favourable, despite the ongoing effects of the pandemic. Also, to your Finance Committee, who continue to meet, review and oversee financial policy, my sincere thanks. Similarly, to the WAZA Council, who review all financial information quarterly. All this is only possible due to the excellent work done by the Executive Office and in particular Christina Morbin, our Chief Operating Officer, who I must personally applaud.

I hope we can all take great comfort and pride in our 2020 financial results. They have been achieved due to your continued support and commitment in a second consecutive year under what have been undoubtedly difficult circumstances. Thank you.

With very best wishes to you all,

Dr James Cretney
Chair of the WAZA Finance Committee

Balance sheet

<i>Data in Euros</i>	Actual 2019	Actual 2020
A) Non-current assets	11,676	10,043
Tangible assets	5,876	4,243
Long-term financial investments	5,800	5,800
B) Current assets	451,734	690,533
Trade and other accounts receivables	3,329	9,068
Users and trade receivables	417	9,039
Other accounts receivable with Public Administration	2,912	30
Cash and cash equivalents	448,404	681,465
TOTAL ASSETS (A + B)	463,409	700,576
A) Net worth	369,612	615,131
Equity	112,445	357,964
Surplus from previous years	0	112,445
Surplus of the year	112,445	245,519
Subsidies, grants and legacies received	257,167	257,167
B) Non-current liabilities	37,000	0
Long-term provisions	37,000	0
C) Current liabilities	56,797	85,445
Short-term liabilities	101	66
Trade accounts payable and other payable	56,697	84,879
Trade accounts payable	35,965	46,550
Employees (salaries pending payment)	0	12,632
Current tax liabilities and other debts with Public Admin	20,731	25,698
Short-term deferred income	0	500
TOTAL NET WORTH AND LIABILITIES (A+B+C)	463,409	700,576

Profit and Loss Account

<i>Data in Euros</i>	Actual 2019	Actual 2020	2019 Vs. 2020	%
INCOME				
Membership Fees	821,083	813,196	-7,887	-1%
Sponsorship and Donations	28,179	20,674	-7,505	-27%
Sales and Services	8,493	26,710	18,217	214%
Other Adminstration Incomes	108,286	0	-108,286	-100%
Disney Nature Connect	202,959	0	-202,959	-100%
Total	1,169,000	860,580	-308,419	-26%
EXPENDITURE				
Salaries and Benefits	523,239	377,450	-145,789	-28%
Travel	32,981	5,154	-27,827	-84%
WAZA Grants	41,353	35,989	-5,364	-13%
Disney Grants	173,007	0	-173,007	-100%
Office Rent	35,069	32,386	-2,683	-8%
Marketing	23,329	25,133	1,804	8%
Legal and Accounting	98,257	47,946	-50,310	-51%
Office Expenses	36,280	16,634	-19,647	-54%
Bank Charges	8,231	2,842	-5,389	-65%
Other expenses	0	23,325	23,325	100%
VAT non-deductible/taxes	64,339	32,873	-31,467	-49%
Debtors	6,959	11,625	4,666	67%
Events	13,511	3,705	-9,807	-73%
Total	1,056,556	615,061	-441,494	-42%
Balance	112,444	245,519	133,075	118%



Photo: Fun at the children's playground
© Aquarium du Québec

WAZA Membership

WAZA Membership as of 31 December 2020

Affiliates

American Association of Zoo Veterinarians (AAZV) United States
Berufsverband der Zootierpfleger e.V. Germany
European Association of Zoo and Wildlife Veterinarians (EAZWV) United Kingdom
International Association of Amusement Parks and Attractions (IAAPA), United States
International Congress of Zookeepers (ICZ) Australia
International Zoo Educators Association (IZE) United States
Leibniz Institute for Zoo & Wildlife Research (IZW) Germany
Species360 United States
Verband deutschsprachiger Zoopädagogen e.V. (VZP) Germany
Zoological Society for the Conservation of Species and Populations (ZGAP) Germany

Associations

Association Française des Parcs Zoologiques (AFdPZ) France
Association of Zoos & Aquariums (AZA) United States
Association of Zoos and Aquariums of Brazil (AZAB) Brazil
British & Irish Association of Zoos & Aquariums (BIAZA) United Kingdom
Canada's Accredited Zoos and Aquariums (CAZA) Canada
Central Zoo Authority (CZA) India
Colombian Association of Zoos and Aquariums (ACOPAZOA) Colombia
Danish Zoological Gardens & Aquaria (DAZA) Denmark
Deutsche Tierpark-Gesellschaft e.V. (DTG) Germany
Deutscher-Wildgehege-Verband e.V., Tiergarten Sababurg (DWV) Germany
Eurasian Regional Association of Zoos & Aquariums (EARAZA) Russia
European Association of Zoos & Aquaria (EAZA) The Netherlands
Iberian Association of Zoos & Aquaria (AIZA) Spain
Italian Association of Zoos and Aquaria (UIZA) Italy
Japanese Association of Zoos & Aquariums (JAZA) Japan
Latin American Zoo & Aquarium Association (ALPZA) Chile
Mesoamerican & Caribbean Zoos & Aquaria Association (AMACZOOA) Costa Rica
Pan-African Association of Zoos & Aquaria (PAAZA) South Africa
Southeast Asian Zoos and Aquariums Association (SEAZA) Singapore
Swedish Association of Zoological Parks & Aquaria (SAZA-SDF) Sweden
Union of Czech and Slovak Zoos (UCSZOO) Czech Republic
Verband der Zoologischen Gärten (VdZ) Germany
Zoo and Aquarium Association Australasia (ZAA) Australia

Members displayed by membership category, name of member and region/country.

Corporates

Cairns Marine Australia
Carl Stahl ARC Cable Mesh Design + Build Germany
China Light Festival B.V. The Netherlands
CLR Design, Inc. United States
dan pearlman Erlebnisarchitektur GmbH Germany
Dynasty Marine Associates Inc. United States
Gradlyn - G.K. Airfreight Service GmbH Germany
Hanart Culture LLC United States
Immotion Group plc United Kingdom
Jakob Rope Systems Switzerland
Kenya Tropical Sealife Ltd. Kenya
Pangea Rocks Denmark
PGAV Destinations United States
Rasbach Architekten Germany
Ray Hole Architects United Kingdom
Studio Hanson/Roberts United States
Torre Design Consortium, Ltd., A Professional Architecture Corporation United States
Wild Republic Europe ApS Denmark
zoOceanarium Group LLC United States

Institutions

Aalborg Zoo Denmark
Adelaide Zoo (Royal Zoological Society of South Australia) Australia
Africam Safari Puebla Mexico
African Lion Safari Canada
African Safari Wildlife Park United States
Akron Zoological Park United States
Al Ain Zoo United Arab Emirates
Al Bustan Zoological Centre United Arab Emirates
Albuquerque Biological Park United States
Allwetterzoo Münster GmbH Germany
Almaty Zoo Kazakhstan
Alpenzoo Innsbruck Austria
Apenheul Primate Park The Netherlands
Aquamarine Fukushima Japan
AquaRio - Aquario Marinho do Rio de Janeiro Brazil
Aquarium du Québec Canada
Aquazoo Düsseldorf Germany
Arignar Anna Zoological Park India
ARTIS Royal Zoo Amsterdam The Netherlands

Auckland Zoo New Zealand
Audubon Zoo United States
Bannerghatta Biological Park India
Belfast Zoological Gardens Northern Ireland
Bergen Aquarium Norway
Binder Park Zoo United States
Bioparc de Doué la Fontaine France
Borås Djurpark Sweden
Bristol Zoo Gardens United Kingdom
Bronx Zoo United States
Brookfield Zoo (Chicago Zoological Society) United States
Budapest Zoo and Botanical Garden Hungary
Busch Gardens Tampa Bay United States
Caldwell Zoo United States
Calgary Zoo Canada
Cameron Park Zoo United States
Cango Wildlife Ranch South Africa
Central Park Zoo United States
Chester Zoo United Kingdom
Cheyenne Mountain Zoo United States
Chiang Mai Night Safari Thailand
Chiang Mai Zoo Thailand
Chiba Zoological Park Japan
Chimelong Safari Park China
Cincinnati Zoo & Botanical Garden United States
Cleveland Metroparks Zoo United States
Colchester Zoo United Kingdom
Cologne Zoo Germany
Columbus Zoo and Aquarium United States
Copenhagen Zoo Denmark
Dallas World Aquarium United States
Dallas Zoo United States
Denver Zoo United States
Detroit Zoological Society United States
Disney's Animal Kingdom United States
Dubai Aquarium & Underwater Zoo United Arab Emirates
Dublin Zoo Ireland
Ecoparque de la Ciudad de Buenos Aires Argentina
EUFORES S.A. (Bioparque M'bopicuá) Uruguay
Everland Zoological Gardens South Korea
Flamingo Land United Kingdom
Fondazione Bioparco di Roma Italy
Fort Wayne Children's Zoo United States
Fort Worth Zoo United States
Fresno Chaffee Zoo United States
Fundação Parque Zoológico de São Paulo Brazil
Fundación Temaikèn Argentina
Fundación Zoológica de Cali Colombia
Gan-Garoo Park Australia-Israel Israel

Gdański Ogród Zoologiczny Poland
Georgia Aquarium United States
Givskud Zoo - ZOOTOPIA Denmark
Gladys Porter Zoo United States
Great Plains Zoo and Delbridge Museum United States
Hai Park Kiryat Motzkin Israel
Haifa Educational Zoo and Biological Institute Israel
Haus des Meeres - Aqua Terra Zoo GmbH Austria
Helsinki Zoo Finland
Henry Vilas Zoo United States
Hong Kong Zoological and Botanical Gardens Hong Kong
Houston Zoo United States
Indianapolis Zoological Society, Inc. United States
Istanbul Akvaryum Turizm Ticaret Limited Sirketi Turkey
Jacksonville Zoo and Gardens United States
Jardim Zoológico de Lisboa Portugal
Johannesburg City Parks and Zoo South Africa
John G. Shedd Aquarium United States
Kansas City Zoo United States
Khao Kheow Open Zoo Thailand
Khon Kaen Zoo Thailand
Kolmårdens Djurpark Sweden
Kristiansand Dyrepark AS Norway
Kyoto City Zoo Japan
L'Aquàrium de Barcelona Spain
Lehigh Valley Zoo United States
Lincoln Park Zoo United States
Loro Parque Spain
Los Angeles Zoo United States
Mahendra Chaudhary Zoological Park Chhatbir India
Marwell Wildlife United Kingdom
Memphis Zoo and Aquarium United States
Miejski Ogród Zoologiczny w Łodzi Sp. z o.o.(Lodz Zoo) Poland
Milwaukee County Zoological Gardens United States
Minnesota Zoological Garden United States
Monterey Bay Aquarium United States
Moscow Zoo Russia
Muséum national d'Histoire naturelle 1-Mén. Jardin des Plantes;
2-Parc Zoo de Paris France
Nagoya Higashiyama Zoo Japan
Nakhon Ratchasima Zoo Thailand
Nandankanan Zoological Park India
Nashville Zoo United States
National Aquarium Denmark - Den Blå Planet Denmark
National Museum of Marine Biology and Aquarium Taiwan
National Zoological Gardens Dehiwala Sri Lanka
National Zoological Gardens of South Africa South Africa
National Zoological Garten Bojnice Slovak Republic
National Zoological Park New Delhi India

Natur- und Tierpark Goldau Switzerland
Naturschutz-Tierpark Görlitz Germany
NaturZoo Rheine Germany
New York Aquarium United States
Nikolaev Zoo, Municipal Institution of Nikolaev-City Council Ukraine
Nordens Ark Sweden
North Carolina Zoological Park United States
Oakland Zoo United States
Ocean Park Corporation Hong Kong
Oceanário de Lisboa Portugal
Ogród Zoologiczny w Poznaniu Poland
Oklahoma City Zoological Park United States
Olomouc Zoo Czech Republic
Omaha's Henry Doorly Zoo & Aquarium United States
Opel-Zoo (Von Opel Hessische Zoostiftung) Germany
Opole Zoo Poland
Orana Wildlife Trust New Zealand
Oregon Zoo United States
Osaka Municipal Tennoji Zoological Gardens Japan
Ostrava Zoological Garden and Botanical Park Czech Republic
Padmaja Naidu Himalayan Zoological Park India
Paignton Zoo Environmental Park United Kingdom
Pairi Daiza Belgium
Papiliorama Foundation Switzerland
Paradise Wildlife Park United Kingdom
Parc des Oiseaux France
Parc Zoològic de Barcelona Spain
Parc Zoologique de la Palmyre France
Parc Zoologique de Lille France
Parco Natura Viva, Garda Zoological Park Italy
Parco Zoo Punta Verde Italy
Parque das Aves Brazil
Parque Zoológico Buin Zoo Chile
Parque Zoológico Huachipa Peru
Parque Zoologique CERZA France
Perth Zoo Australia
Philadelphia Zoo United States
Plock Zoological Gardens (Plock Zoo) Poland
Point Defiance Zoo & Aquarium United States
Prague Zoo Czech Republic
Ragunan Zoological Park Indonesia
Rajiv Gandhi Zoological Park & Wildlife Research Centre India
Randers Regnskov, Tropical Zoo Denmark
Riverbanks Zoo & Garden United States
Rostislav Shilo Novosibirsk Zoo Russia
Royal Burgers' Zoo The Netherlands
Royal Melbourne Zoological Gardens Australia
Royal Rotterdam Zoological & Bot. Gardens (Rotterdam Zoo/

Diergaarde Blijdorp) The Netherlands
Royal Zoological Society of Antwerp Belgium
Royal Zoological Society of Scotland Edinburgh Zoo United Kingdom
RWS-Dolphin Island Singapore
RWS-S.E.A. Aquarium Singapore
SAAMBR (South African Association for Marine Biological Research)
/ uShaka Sea World South Africa
Saigon Zoo Vietnam
Saint Louis Zoo United States
Saitama Children's Zoo (Saitama Parks and Greenery Land Association) Japan
San Antonio Zoological Gardens & Aquarium United States
San Diego Zoo Global United States
San Francisco Zoological Gardens United States
Santa Barbara Zoological Gardens United States
SeaWorld Orlando United States
Sedgwick County Zoo United States
Seoul Zoo South Korea
Skansen Foundation Sweden
Skansen-Akvariet Sweden
Smithsonian's National Zoological Park United States
Songkhla Zoo Thailand
Sóstó Zoo - Nyíregyházi Állatpark Nonprofit Kft. Hungary
South Carolina Aquarium United States
Sri Chamarajendra Zoological Gardens India
Taipei Zoo Taiwan
Tallinn Zoo Estonia
Tama Zoological Park Japan
Taman Safari Indonesia Bogor - Cisarua Indonesia
Taronga Zoo, Taronga Conservation Society Australia Australia
Tennessee Aquarium United States
Texas State Aquarium United States
The Deep United Kingdom
The Living Desert United States
The Phoenix Zoo United States
The Tisch Family Zoological Gardens in Jerusalem - The Biblical Zoo Israel
Tiergarten der Stadt Nürnberg Germany
Tiergarten Schönbrunn Austria
Tiergarten Straubing Germany
Tierpark Berlin Germany
Tierpark Bern Switzerland
Tierpark Hagenbeck GGmbH Germany
Tierpark Hellabrunn Germany
Tierpark Nordhorn Germany
Tierwelt Herberstein - Steirischer Landestiergarten GmbH Austria

Toledo Zoo United States
Topeka Zoo and Conservation Center United States
Toronto Zoo Canada
Toyohashi Zoo and Botanical Park Japan
Tulsa Zoo United States
Two Oceans Aquarium South Africa
Twycross Zoo - East Midland Zoological Society United Kingdom
Ubon Ratchathani Zoo Thailand
Ueno Zoological Gardens Japan
Uganda Wildlife Education Centre Uganda
Universeum AB Sweden
Ústí nad Labem Zoo Czech Republic
Utah's Hogle Zoo United States
Vancouver Aquarium Canada
Vinpearl Safari and Conservation Park Vietnam
Virginia Aquarium & Marine Science Center Foundation (VAMSC) United States
Virginia Zoological Park United States
Vogelpark Marlow Germany
Warsaw Zoological Garden Poland
Wellington Zoo Trust New Zealand
Welsh Mountain Zoo - National Zoo of Wales, National Zoological Society of Wales United Kingdom
Weltvogelpark Walsrode - Vogelpark Walsrode GmbH Germany
Wildlands Adventure Zoo Emmen The Netherlands
Wildlife Reserves Singapore Singapore
Wilhelma Zoologisch-Botanischer Garten Germany
Woodland Park Zoo United States
Yokohama Greenery Foundation Japan
Yorkshire Wildlife Park United Kingdom
Zoo am Meer Bremerhaven GmbH Germany
Zoo Aquarium Madrid Spain
Zoo Atlanta United States
Zoo Berlin Germany
Zoo Brno Czech Republic
Zoo d'Amnéville France
Zoo de Granby Canada
Zoo de Mulhouse France
Zoo de Servion Switzerland
Zoo Děčín Czech Republic
Zoo Dortmund Germany
Zoo Dresden GmbH Germany
Zoo Duisburg Germany
Zoo Frankfurt Germany
Zoo Hannover GmbH Germany

Zoo Heidelberg Germany
Zoo Hluboká Czech Republic
Zoo Knoxville United States
Zoo Kraków Poland
Zoo Krefeld GmbH Germany
Zoo Landau in der Pfalz Germany
Zoo Leipzig Germany
Zoo Liberec Czech Republic
Zoo Ljubljana Slovenia
Zoo Miami United States
Zoo Negara Malaysia
Zoo Osnabrück Germany
Zoo Salzburg Gemeinnützige GmbH Austria
Zoo Schmiding Austria
ZOO Wrocław, Sp. z o.o. Poland
Zoo Zlín Czech Republic
Zoo Zürich Switzerland
Zoological Center Ramat Gan Israel
Zoological Garden of Zagreb Croatia
Zoological Society of East Anglia - Banham Zoo United Kingdom
Zoologicka zahrada Kosice Slovak Republic
Zoológico Nacional, Parque Metropolitano de Santiago Chile
Zoologischer Garten Augsburg GmbH Germany
Zoologischer Garten Basel AG Switzerland
Zoologischer Garten Karlsruhe Germany
Zoologischer Garten Magdeburg Germany
Zoologischer Garten Rostock GmbH Germany
Zoologischer Garten Wuppertal Germany
ZOOM Erlebniswelt - ZOOM Adventureworld Germany
Zooparc de Beauval France
Zoopark Chomutov, p.o. Czech Republic
ZooTampa at Lowry Park United States
ZSL London Zoo United Kingdom



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